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To: All Members of the Council  
Chief Executive

Please ask for Graham  
Ibberson  
Direct Line 01246 345229  
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Our Ref  
Your Ref

Dear Councillor,

Record of Decision taken by Cabinet - 1 November, 2022

At a meeting of the Cabinet held on 1 November, 2022, the following decisions were reached on the items listed in the attached schedule.

The implementation of these Cabinet decisions is suspended until the call-in period has expired without a call-in being validly invoked. Any Member of the Council shall be entitled to call for a decision to be suspended by giving notice to the Monitoring Officer *either by telephone, fax, email or in writing not later than 5.00 pm on the day following the date of the Cabinet meeting.*

Any decision so suspended shall not be capable of implementation for a period of five calendar days from the date of the Cabinet meeting which will expire on, 6<sup>th</sup> November 2022.

(DURING THE CALL-IN PERIOD A REQUEST MAY BE MADE IN RESPECT OF ANY DECISION SO SUSPENDED BY NOT LESS THAN ONE QUARTER OF THE TOTAL MEMBERSHIP OF THE OVERVIEW AND PERFORMANCE SCRUTINY COMMITTEE. TO DO THIS YOU WILL NEED TO NOTIFY THE MONITORING OFFICER IN WRITING, BY FAX OR BY EMAIL BY 5.00 PM ON 6<sup>TH</sup> NOVEMBER 2022 BEING FIVE DAYS FOLLOWING THE DAY OF THE CABINET MEETING.)

continued

Public Information

6. Revision of the Corporate Complaints Procedures

**\*RESOLVED –**

1. That the revised two stage complaints procedure, as set out in Appendix 1 of the officer's report be approved for implementation.
2. That the co-ordination and oversight of corporate complaints be integrated into the Customer Services function and that Customer Services Advisers take on responsibility for the 'complaint officer' role as set out in the revised complaints procedure.

**REASONS FOR DECISION**

The changes in process will enable the Council to modernise and improve its complaints management system, streamline the data that is generated relating to complaints and comply with the legislative obligations placed on the Council by the Local Government and Social Care Ombudsman and the Housing Ombudsman.

7. Approval to adopt the Anti-Social Behaviour Strategy 2022 - 2025

**\*RESOLVED**

That Cabinet recommends to full Council:

That the Chesterfield Borough Council new Anti-Social Behaviour Strategy be approved and adopted for the period 2022 through to 2025.

**REASONS FOR DECISIONS**

1. It is essential for the Council to have a modern and relevant Anti-Social Behaviour Strategy that reflects recent developments in anti-social behaviour (ASB) characteristics, legislation and national and local priorities. This will enable the Council to strategically plan and prioritise resources across the Borough and to work appropriately with stakeholders to maximise effectiveness.
2. The effective management of ASB related issues will support the Council's wider ambitions regarding making Chesterfield a thriving borough and improving the quality of life for local people by actively

contributing to making Chesterfield a great place to live, work and visit.

**9. Absence of Member of the Council**

**\*RESOLVED**

That, for the purposes of Section 85(1) of the Local Government Act, 1972, the reason for the absence from meetings of Councillor Andy Bellamy since 18 May, 2022 be approved and that his continued absence from meetings be authorised through until 31 January, 2023.

**REASONS FOR DECISIONS**

To meet the requirements of Section 85(1) of the Local Government Act 1972.

Yours sincerely,



Head of Regulatory Law and Monitoring Officer